

As members of the community, we, the Board of Directors, want to be sure our water system operates efficiently and within ORWA and ODEQ standards. In keeping with our safe drinking water promise, we need your help. Please keep these key points in mind:

\_\_\_\_\_ The District must have access to water meters at all times. Please do not place locks, structures, fencing, etc. on or near the meter box.

\_\_\_\_\_ If you wish to turn your water off when not in use, please install a shut off valve on the customer side of the meter, outside of the District's meter box. All new customers will be required to install a customer side shut off valve.

\_\_\_\_\_ Damages to a meter box, meter or water line are repaired at the cost of the customer.

\_\_\_\_\_ The District recommends that all customers place a pressure reducer on the customer side.

\_\_\_\_\_ Leaks must be fixed in a reasonable time frame. Meters that show large leaks are at risk of being locked out until proof of repair has been provided. This is to protect the customer's property, and the water system as a whole.

\_\_\_\_\_ Per Oklahoma DEQ, there can be no more than one (1) household, business or other structure hooked to one (1) meter. Any further connections will require a separate meter/membership.

\_\_\_\_\_ Accounts not brought current by the 15<sup>th</sup> of each month are subject to disconnect without notice. This is regardless of the customer receiving their statement. If you are having issues with this matter, please contact the office for alternative means of receiving your statement.

\_\_\_\_\_ Tampering with a meter is a punishable offense. If the District deems a meter has been tampered with, the burden of proof lies on the customer to prove proper action has been taken, and there is no longer a threat to the system. This is to protect all customers.